

National Telecare development programme

Facing up to the changes...

workshop 30 April 2009

“supporting health and social care partnerships”

“The Future of Telecare Call handling services in Scotland”

- *(Dr Kevin's scary report!)*
- *Predicting changes in Technology, and the impacts on staff, costs, organisations, viability*
- *A general concensus that he was right*
- **So what are we gonnae dae...?**

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Independent evaluation of the TDP

- *So far so very good.....*
- **But where to from here?**

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Technology....

- *Increasing range and sophistication....*
- *Providing information, as well as alerts; potentially interactive*
- *Enabling anticipation, prevention, assessment*

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Is that what you want?

Is this the direction you are going?

Are you leading the way, or hoping for the best?!?

In the mainstream?

- *Part of the local health and social care strategy??*
- *A shared vision?*

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Telehealthcare?

- ***Separate initiatives, or a development of 'your' service?***

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Maintaining viability and credibility

- *Viability is not just financial....*
- *Is a service credible without a response service.....*
- *Specialist or all purpose...*
- *The potential (and difficulties) of partnership*

The purpose of the group discussion.....

- *Share perception, experience, problems..*
- *And successes (what has worked?)*
- *Agree where you go from here (or at least where you disagree..)*
- *Is there support that JIT might offer?*

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