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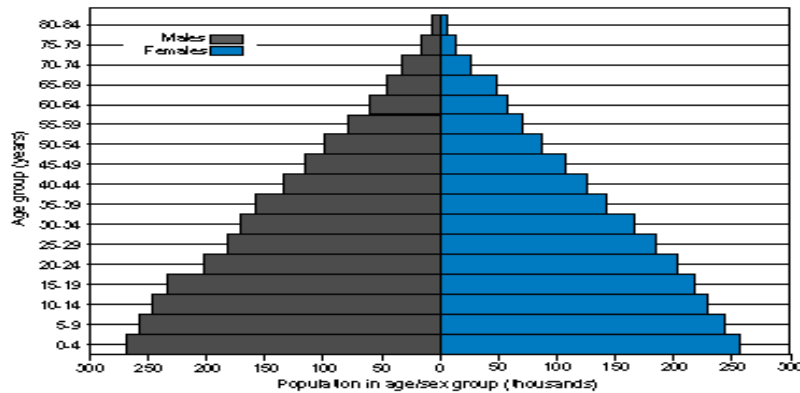
**(Vice Chair, Community Care Standing
Committee, ADSW)**

Shift of Population from Pyramid to Supertanker

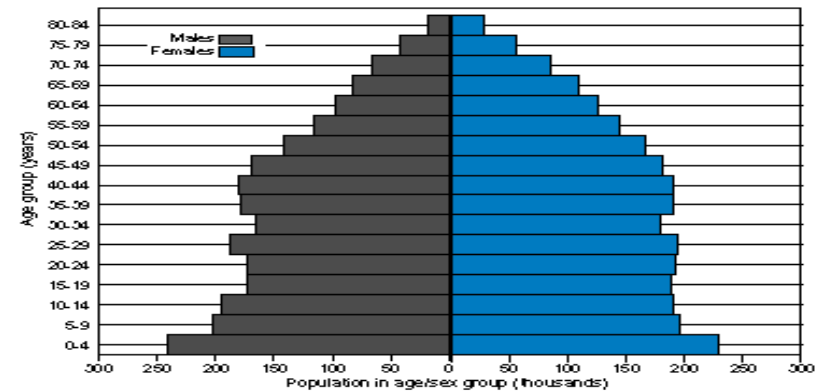
Why is it Important?



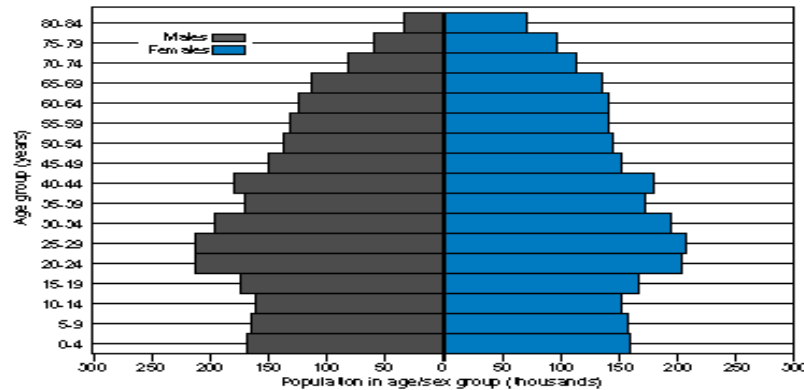
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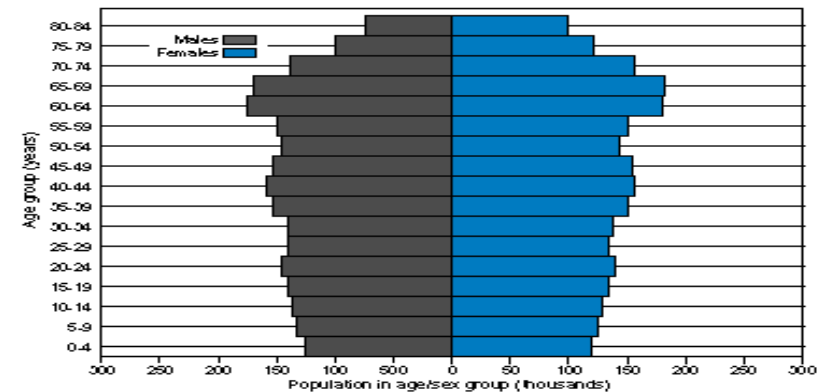
1911



1951



1991



Projection to 2031

Where Are We Going?



Demographics

- Significant projected increase in proportion of elderly people in our society.
 - A rise of 62% by 2031 in 65+ group, in Scotland
 - Rise of 38% in 88+ group

Where Are We Going?



Demographics

- A significant projected increase in the proportion of older people with dementia.
- Reducing proportion of working age adults to support these demands.

Where Are We Going?



Demographics

- The demographic changes will have profound effects on our health and community care system. If we continue with the current models of care we will be unable to sustain delivery.
- We need to change the model and society's perceptions – e.g. about where people die.
- This is not about denying care. This is about facing the challenge to make services better and sustainable.



Doing nothing is
NOT an option



Planning a Response



- Need for a rebalancing of care provision making maximum use of existing and future technology.
- A requirement to utilise Telecare and Telehealth not only to react, but to anticipate, predict, interpret and prevent.
- Mainstream Telecare as an integral part of Community Care Service Provision .
- Through partnership working, further develop the potential uses of Telecare and Telehealth.

Evidence



Increasing evidence available to back up the effectiveness of Telecare in achieving the prescribed outcomes of:-

Estimated monetary savings from TDP Funding 2006 – 2008

Reduced Emergency Hospital Admissions	£3.3m
Reduced number of Delayed Discharges	£1.7m
Reduced Length of Stay in Care Homes	£3.4m

Reduced Carer Stress – contributes to all of the above

Evidence



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Increased Number of
People Supported to
Live Independently
for Longer in their
Own Homes

7,902
(07/08)

Improved
Quality of Life
for Users

PRICELESS!

Evidence



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Recent published evidence from JIT on the outcomes from the National Telecare Programmes Show.

- Estimated Monetary Savings of £11.1m from an investment of £8m for the period 2006-08

Towards a 24/7 Model of Community Based Social Care



Midcare

- Principle of creating a service which is preventative as well as reactive.
- Provide a core package of Telecare equipment and additional equipment identified through assessment of Needs & Risk.
- Response Service provided through Rapid Response Team & Intermediate Care as a back up to Key Holders.
- Flexible & Responsive Home Care Service.

Towards a 24/7 Model of Community Based Social Care



Midcare

- Smart House facilitating a significant Awareness Training Programme.
- Extra Care Houses designed to include Dementia.
- Further development planned in partnership with Health, Housing, RSLs and the Match Project to broaden the scope of Telecare .
- Information gathered to inform the shape of future service provision at both an individual and strategic level.

Telecare Call Handling

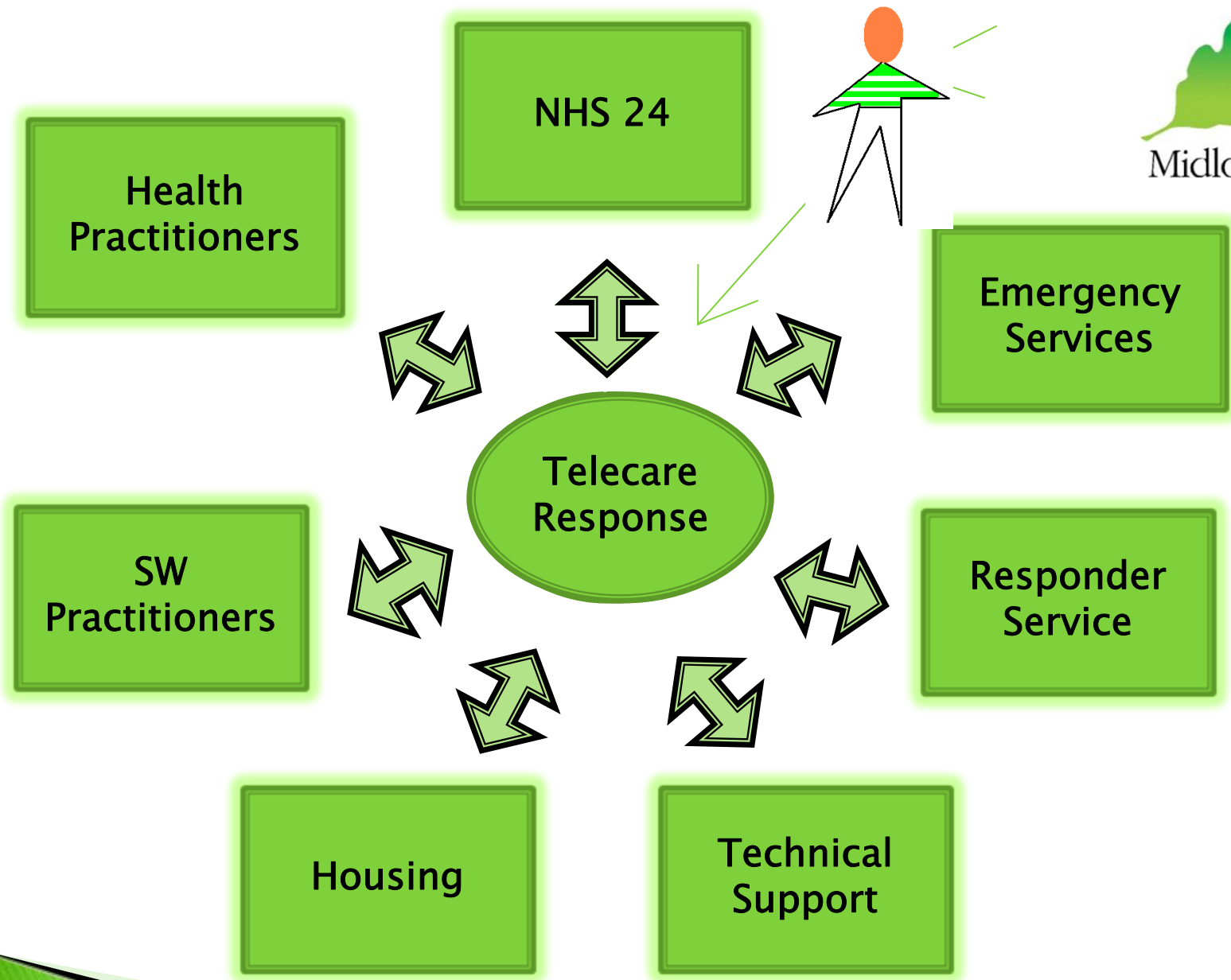


- The Call Handler's role is key to success and is developing in complexity.
- Requires a higher skill level with an emphasis on a social care background and being suitably qualified and trained.
- Links with “day time” move to call handling and development of 24/7 approach.
- Profile Training and Support Needs through Workforce Planning & Development.

Telecare Call Handling



- **Service Delivery against National Standards focused on outcomes.**
- **Models must consider Economies of Scale in the provision of this facility, while maintaining the “local” element of Direct Service Delivery.**





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**Emergency
Responses**

**Tele Social
Care 24/7**

**Family/Carer
Support**

**Service User
PCP**