



TELECARE DEVELOPMENT PROGRAMME

Summary of Proposals

April 2007

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This is a very brief summary of the proposals from partnerships in Scotland for improving and developing Telecare services using a share of the £8 million Telecare Development Fund. The information is mainly taken from the applications made in October 2006, with some updates based on supplementary information received.

JIT has gathered a range of information about the current state of Telecare services in Scotland, (for example: on call handling, eligibility, and response services). We hope to collate and verify this over the next few months, and publish a fuller summary along with updated information from each Partnership on the progress of their proposals.

Partnership	Contact Details	Summary of proposal	Client group(s)	Numbers	Anticipated outcomes	Provisional Grant Allocation (£)
Aberdeen City	Dorothy Askew, Community Care Strategy Officer, Strategic Leadership, 5th Floor, St Nicholas House, Broad Street, Aberdeen, AB10 1AX, 01224 523005, daskew@aberdeencity.gov.uk	To develop and expand existing telecare services, by developing a strategy, and improving knowledge base of staff, service users & carers; a training and development worker is to be appointed	All	Not stated, but number of delayed discharges currently set at 120 and period of delay at 87 days	Fall in number of delayed discharges and period of delay	266,174
Aberdeenshire	Bill Stokoe, Development Officer, Aberdeenshire Council, Dept. of Housing and Social Work, Woodhill House, Westburn Road, Aberdeen, AB16 5GB, 01224 664981, Bill.Stokoe@aberdeenshire.gov.uk	Developments in three target areas, as part of redesign of older peoples services, aimed at reducing delayed discharge, reductions in unnecessary hospital admissions, shorter hospital stays (some funding to be used for development/training staff)	Older people	Not stated	Fall in number of delayed discharges and period of delay; Fall in number of unnecessary hospital admissions; fall in number of care home admissions	316,248
Angus	Keith Whitefield, Strategy Co-ordinator, Angus Council, William Wallace House, Orchard Lane, Forfar, DD8 1WH, 01307 474766, WhitefieldK@angus.gov.uk	Expansion of existing telecare service, through 6 "new applications" projects (Sidlaws Virtual Sheltered Housing Scheme, Doorstoppers Initiative, LTC Telehealth Trial, Rural Virtual Clinics, Intermediate Care at Home, Promoting Telecare)	Older people, COPD, people at risk of admission/readmission	790 in total (30, 20 + 350 + 60-80, 300, 30); maybe 120 where efficiency savings can be measured	Fall in number of delayed discharges and period of delay; Fall in number of unnecessary hospital admissions; fall in number of care home admissions	154,741

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Argyll & Bute	Moira Macdonald, Community Support Development Manager, Argyll & Bute Council, 1st Floor Right, WHHA Building, Crannog Lane, Oban, PA34 4HB, 01631 572 184, moira.macdonald@argyll-bute.gov.uk	To support telecare strategy by procurement of equipment AND implement telehealth projects; includes appointment of a staff member	Older people (mostly)	250 in 2007/8; 500 thereafter	Fall in number of delayed discharges and period of delay; Fall in number of unnecessary hospital admissions; fall in number of care home admissions and length of care home stay; reduction in number of home visits	141,953
Clackmannanshire	Joanne Aitken, Service Manager Adult Assessment, Clackmannanshire Council, Lime Tree House, Alloa, Clackmannanshire, FK10 3EX, 01259 452379, Jaitken@clacks.gov.uk	Equip 5 houses for intermediate care and respite/assessment; AND further investment in communication devices/assistive technology	Learning disability; acquired brain injuries & progressive neurological conditions	potential five per week respite; up to six additional longer term clients	Better use of respite facilities	75,000
Dumfries & Galloway	Jean Muir, Strategic Planning and Commissioning Manager, NHS Dumfries and Galloway, Lochar Floor, Crichton Hall, Glencaple Road, Dumfries, DG1 4TG, 01387 272761, jean.muir2@nhs.net	Reducing readmission to hospital & extending services to tenants in sheltered housing; includes project management and staff equipment	Those at risk of readmission, tenants of sheltered housing (older people)	310 (190 + 120)	Fall in number of delayed discharges and period of delay; Fall in number of unnecessary hospital admissions; fall in number of care home admissions and length of care home stay	219,964

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Dundee	Stewart Watt, Service Manager, Social Work Department, Dundee City Council, Jack Martin Way, Claverhouse East, Dundee, DD4 9FF, 01382 438305, stewart.watt@dundeecity.gov.uk	To extend telecare packages, including installation, maintenance and repair (more detailed proposals being developed)	All service users with substantial & enduring disabilities	30-40	Fall in number of delayed discharges and period of delay; Fall in number of unnecessary hospital admissions; fall in number of care home admissions and length of care home stay.	212,755
East Ayrshire	Eddie Fraser, Community Care Manager, Civic Centre, John Dickie Street, Kilmarnock, KA1 1BY, 01563 554825, Eddie.fraser@eastayrshire.gov.uk	Replacement/upgrading of warden call systems in 5 SH; purchase of 120 dispersed alarm units; 30 wrist care units; smart home investment.	Older people, dementia, chronic conditions	Potential 850 sheltered Housing tenants, including 30 wristcare users; 120 dispersed units.	Fall in number of delayed discharges and period of delay; Fall in number of unnecessary hospital admissions; fall in number of care home admissions and length of care home stay.	169,969
East Dunbartonshire	Mike Moran, Senior Manager, East Dunbartonshire Council, Social Work Headquarters, William Patrick Library, 2-4 West High Street, Kirkintilloch, G66 1AD, 0141 775 9000, mike.moran@eastdunbarton.gov.uk	To provide a telecare dimension to the joint care and support packages for people in the community, to maintain and rehabilitate people at risk of admission to care homes To supplement current 24 hour Hourcare service offering a more intensive technological matrix linked to an enhanced response service.	Mainly older people.	50	Fall in number of delayed discharges and period of delay; Fall in number of unnecessary hospital admissions.	143,360

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East Lothian	Fiona Stratton, Older People's Strategy Implementation Manager, East Lothian Council, 9-11 Lodge Street, Haddington, EH41 3DX, 01620 828784, fstratton@eastlothian.gov.uk	Appointment of a project manager to scope the needs, opportunities, develop a strategy, raise awareness, improve assessment (more information awaited)	Not stated	30	Fall in number of delayed discharges and period of delay; Fall in number of unnecessary hospital admissions; fall in number of care home admissions and length of care home stay; Reduction in sleepover services	123,400
East Renfrewshire	Candy Millard, Commissioning, Planning and Performance Manger, East Renfrewshire Council, Unit 4c, Burnfield Avenue, Giffnock, G46 7TP, 0141 577 3383, Candy.millard@eastrenfrewshire.gov.uk	To integrate telecare into person centred assessment and support packages for individuals with complex needs in order to maximise independence and safety; assist service redesign for people with long term conditions for people living in their own homes AND initiation costs for the same in sheltered, extracare, VSH.	People with long term conditions	50	Fall in number of delayed discharges and period of delay; Fall in number of unnecessary hospital admissions; fall in number of care home admissions and length of care home stay; Reduction in sleepover services	125,176
Edinburgh	Elaine Scott, Principal Officer, Community Care Housing, City of Edinburgh Council, Level 3, 23 Waterloo Place, Edinburgh, EH1 3BH, 0131 229 7909, elaine.scott@edinburgh.gov.uk	Appointment of a project manager to assist in implementation of development programme featuring 10 projects; these include upgrades, expansion and new applications such as remote locking systems	Mainly older people, including those receiving overnight services	150+	Fall in number of delayed discharges and period of delay; Fall in number of unnecessary hospital admissions; Reduction in sleepover services	565,711

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Eilean Siar	Iain Macaulay, Assistant Director of Social Work, Council Offices, Sandwick Road, Stornoway, Isle of Lewis, HS1 2BW, 01581 709334, imacaulay@cne-siar.gov.uk	Enhance existing service provision through investment in new and additional equipment, training for assessors, better information; includes plan for delegated budgets, and some telemedicine links	People with long term conditions, including dementia	85	Fall in number of care home admissions and length of care home stay	75,000
Falkirk	Linda Macpherson, Team Manager, Falkirk Council Housing and Social Work Services, The Unit, Brockville, Hope Street, Falkirk, FK1 5RW, 01324 506 445, Linda.macpherson@falkirk.gov.uk	A programme of upgrading to enable further expansion of existing telecare services; expenditure is for 13 separate equipment sets, or upgrades, emphasis is on additional provision to more people	All	272+	Fall in number of unnecessary hospital admissions	197,162
Fife	Rona Laing, Acting Senior Manager, Social Work Service, Older People Services, Fife Council, Fife House, North Street, Glenrothes, KY7 5LT, 01592 413070, rona.laing@fife.gov.uk	Appointment of project manager to extend Telecare into specific areas/projects in order to avoid hospital admission, support hospital discharge, reduce reception into long term care avoid duplication of response services	Mainly older people	280 (estimate)	Fall in number of delayed discharges and period of delay; Fall in number of unnecessary hospital admissions; fall in number of care home admissions and length of care home stay; Reduced duplication of out of hours services	485,376
Glasgow	Nick Kempe, Head of Older People, Social Work Services, Glasgow City Council, Nye Bevan House 1, 20 India Street, Glasgow, G2 4BF 0141-420 5967 nick.kempe@sw.glasgow.gov.uk	Integration of telecare assessment into assessment for home care; to ensure that packages of care and support can include a range of telecare technology to improve quality of life, as well reduce need for hospital admission and long term care	Mainly older people	750, plus 150 for enhanced package	Reduced number of home check visits	911,102

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Highland	Simon Steer, Head of Community Care Integration, NHS Highland, Assynt House, Beechwood Park, Inverness, 01463 717123, Simon.steer@hnb.scot.nhs.uk	Modernisation of existing telecare equipment & movement to centralised control centre; re assessment of existing users to determine if improvement in quality of life could be achieved through additional telecare; ALSO introduction of enhanced Telecare Plus in one GP practice area.	Mainly older people	300 in 2006/7; thereafter 3,264 + 30 in 2006/7 then 300 for telecare plus (Total 330 2006/7 rising to 3,564)	Fall in number of delayed discharges and period of delay; Fall in number of unnecessary hospital admissions; fall in number of care home admissions and length of care home stay;	331,527
Inverclyde	Gillian McCready, Joint Future Development Manager, Inverclyde Council, Social Work Services, Dalrymple House, 195 Dalrymple Street, Greenock, PA15 1UN, 01475 714079, gillian.mccready@inverclyde.gov.uk	Mainly awareness raising, information and training for service users, carers and assessors, to improve takeup, and confidence in telecare; but also upgrading of equipment in sheltered housing, support to LD on hospital discharge	Not clear - all care groups, older people and people with learning disabilities	123 sheltered units, 3 core plus units	Fall in number of delayed discharges and period of delay; Fall in number of unnecessary hospital admissions	123,922
Midlothian	Norma McNeill, Planning Officer - Social Work Division, Midlothian Council, Fairfield House, 8 Lothian Road, Dalkeith, EH22 3ZH, 0131 271 3679, norma.mcneill@midlothian.gov.uk	Comprehensive "roll out" of pilot undertaken in early 2006; this grant will support very substantial local increased investment in telecare equipment, and response arrangements; call handling also under review. Involves appointment of training/development staff	Mainly older people	20 in 2006/7;150 from 2007/8	Fall in number of delayed discharges and period of delay; Fall in number of unnecessary hospital admissions; fall in number of care home admissions and length of care home stay; reduced admissions to care due to carer respite need	111,845

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Moray	Karen Messruther, Devt Officer, Moray Council, c/o Occupational Therapy Department, Dr Gray's Hospital, Elgin, 07779 999240, karen.messruther@moray.gov.uk	Expansion/enhancement of current service to include telecare sensors and lifestyle monitors; development of a step-down flat with telehealth monitoring;	People receiving intensive home care	110	Fall in number of delayed discharges and period of delay; Fall in number of unnecessary hospital admissions; fall in number of care home admissions and length of care home stay; reduced admissions to care due to carer respite need	121,280
North Ayrshire	Nicola Thom, Divisional Manager, Property Services, 5th Floor, Cunninghame House, Irvine, 01294 324641, Sgood@northayrshire.gov.uk	Proposal for a pilot using various telecare devices to maintain people at home and prevent admission to hospital and stay establishments;(further detail awaited)	People with dementia	20	Prevention of 20 hospital/care home admissions	196,140
North Lanarkshire	Fiona Taylor, Integration Manager, North Lanarkshire Council, 74-77 Merry Street, Motherwell, ML1 1JE, 01698 332822, Taylorf@northlan.gov.uk	Substantial expansion of existing Telecare services, including development of community alarm and response services; also potential link with proposed telemedicine project; includes funding for project leader post (temp)	Primarily older people	an extra 400 CAS by 2007 and 800 by 2008; an extra 24 assisted technology packages by 2007 and 48 by 2008	Fall in number of delayed discharges and period of delay; Fall in number of unnecessary hospital admissions; fall in number of care home admissions and length of care home stay;	452,127
Orkney	Carolyn Griffiths, Project Manager, Orkney Islands Council, School Place, Kirkwall, Orkney, KW15 1NY, 01856 873535 ext 2688, carolyn.griffiths@orkney.gov.uk	Trial to extend utilisation of telecare support to users, and carers to extend potential of existing community alarm system	People with dementia	8	Potential savings in home care; reduced admissions to care homes; avoidance of unnecessary hospital admission	75,000

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Perth & Kinross	Glenn Peters, Needs Programmes Manager, Perth & Kinross Council, Housing and Community Care, Pullar House, 35 Kinnoull Street, Perth, PH1 5GD, 01738 476153, gpeters@pkc.gov.uk	Offer of a "basic telecare package" to existing clients of community alarm ;and additional devices for up to 100 people with more complex needs; includes appointment of development/project manager	Mainly older people	200	Fall in number of delayed discharges and period of delay; Fall in number of unnecessary hospital admissions; fall in number of care home admissions and length of care home stay	190,825
Renfrewshire	Lorna Muir, Assistant Principal Officer, Renfrewshire Council, Social Work Department, 4th Floor, Cotton Street, Paisley, PA1 1TZ, 0141 842 5962, lorna.muir@renfrewshire.gsx.gov.uk	Expansion of existing use of telecare to contribute to assessment of need and vulnerability; falls prevention; protection of vulnerable people at risk, particularly dementia; assisting with medication prompts; and to aid rehab/independence.	Frail older people, those with dementia; vulnerable people with long term conditions	150 (50 in 2007)	Fall in number of delayed discharges and period of delay; Fall in number of unnecessary hospital admissions; fall in number of care home admissions and length of care home stay	241,048
Scottish Borders	Gregor Gowans, Bordercare Manager, Scottish Borders Council, Bordercare Council Offices, Albert Place, Galashiels, TD1 3DL, 01896 758717, ggowans@scotborders.gov.uk	To develop existing telecare service provision so as to integrate it with existing related care and support services; to link this with wider service developments in strategic terms; includes redesign of existing "ad hoc" systems but also some expansion of service; includes appointment of staff member	All	250 (150 in 2007)	Fall in number of delayed discharges and period of delay; Fall in number of unnecessary hospital admissions; fall in number of care home admissions and length of care home stay	159,932

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Shetland	Wolfgang Weis, Service Manager Community Care Resources, Quendale House, 31 Commercial Street, Lerwick, Shetland, ZE1 0AN, 01595 744322, wolfgang.weis@shetland.gov.uk	Establishment of enhanced service for clients with dementia (additional to existing community alarm service; Includes staff member	People with dementia	80+15		75,000
South Ayrshire	Neil Watson, Acting Head of Social Work, Holmston House, 3 Holmston Road, Ayr, 01292 612066, Neil.watson@south-ayrshire.gov.uk	To further develop the use of telecare in order to support and enhance the implementation of the local strategic direction and priorities as set out in local improvement targets; substantial investment in assessment training, awareness raising, development of handbooks; also upgrading to facilitate introduction of new applications.	Primarily older people	150	Fall in number of delayed discharges and period of delay; Fall in number of unnecessary hospital admissions; fall in number of care home admissions and length of care home stay	157,400
South Lanarkshire	Sandra Sage, Older People's Services Manager, Council Offices, Almada Street, Hamilton, ML3 0AA, 01698 453952, sandra.sage@southlanarkshire.gsx.gov.uk	To develop current ad-hoc telecare service arrangements into a robust telecare strategic infrastructure that will form the basis for future joint service development and evaluation. This will build on a completed pilot.	All	240	Fall in number of delayed discharges and period of delay; Fall in number of unnecessary hospital admissions; fall in number of care home admissions and length of care home stay; Reduction in sleepover services	419,728

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Stirling	Carol McMillan, Service Design Manager, Community Services, Viewforth, Stirling Council, FK8 2ET, 01786 443420, Mcmillanc@stirling.gov.uk	Significantly enhance and update existing hardware, and ensure a comprehensive training programme for staff, in order to enhance existing service provision; forms part of plan to shift balance of care	Older people	60	Fall in number of delayed discharges and period of delay; Fall in number of unnecessary hospital admissions; fall in number of care home admissions and length of care home stay	122,527
West Dunbartonshire	Kelly Gainty, Home Care Organiser, West Dunbartonshire Council, Social Work Services, Home Care Section, 7 Bruce Street, Clydebank, G81 1TT, 0141 951 6187, Kelly.gainty@westdunbarton.gov.uk	Proposal to improve services to older people including reducing need for unnecessary hospital admission, more comprehensive assessments; offering assessment packages, lifestyle monitoring, and a range of safety equipment	Older people	350	Fall in number of delayed discharges and period of delay; Fall in number of unnecessary hospital admissions; fall in number of care home admissions and length of care home stay; Reduction in overnight monitoring services	142,429
West Lothian	David Kelly, Director, West Lothian Community Health and Care Partnership, 189a West Main Street, Broxburn, West Lothian, EH52 5LH, 01506 775535, David.Kelly@westlothian.gov.uk	To expand existing client base; to provide Telecare coverage in two older peoples hospitals; to extend lifestyle monitoring in the community.	Mostly older people	400+120+100; for purposes of measuring efficiencies, probably 400	Fall in number of delayed discharges and period of delay; Fall in number of unnecessary hospital admissions; fall in number of care home admissions and length of care home stay	220,163