

Falkirk Falls Management Project Progress Report

Linda Macpherson

Team Manager

Falkirk Council MECS

For JIT Falls/Telecare Event 09/09/10

Update on project statistics from 2002 to 2010

<u>YEAR</u>	<u>Falls</u>	<u>Service Users</u>	<u>Falls per User</u>
• 2002	1473	4213	.42 (10m)
• 2003	1429	4600	.31
• 2004	1409	4904	.28
• 2005	1487	5600	.26
• 2006	1524	5598	.27
• 2007	1291	5939	.22
• 2008	1964	6014	.33
• 2009	1897	6084	.31
• 2010	1179	6231	.28 (8m)

Referral-on statistics 2002 to 2010

- **6200** new MECS Service Users have been provided with the information booklets or tapes containing useful information about falls prevention
- **13,653** falls have been attended by MECS Mobile Wardens
- **506** people who have previously experienced two or more falls in a 6 month period have been offered a referral into the “Falls Management Clinics”
- **276** referrals to REACH have been made up to end July 2010 (**53** in the last 12 months).
- **3** direct referrals have been made to the Day Hospital (normally the route to this is through REACH)
- **388** other people who had multiple falls were already known to the Day Hospital or to REACH and already therefore in receipt of ongoing falls advice from REACH staff
- A total of **667** frequent fallers amongst the MECS service user group who have been subject to appropriate further assessment in relation to their falls.
- **All** people who have fallen have had their GP notified of their falls within a week in order for GPs to consider an approach to their patients needs.

JIT funded extension to project

- With funding from the Joint Improvement Team, Telecare Development Board the Falkirk Falls Management Project has appointed a Mobile Operations Co-ordinator from MECS for a period of one year from 1st July 2010 to undertake specific work with people referred to MECS in relation to falls they have been experiencing.

Specifics of the extended project

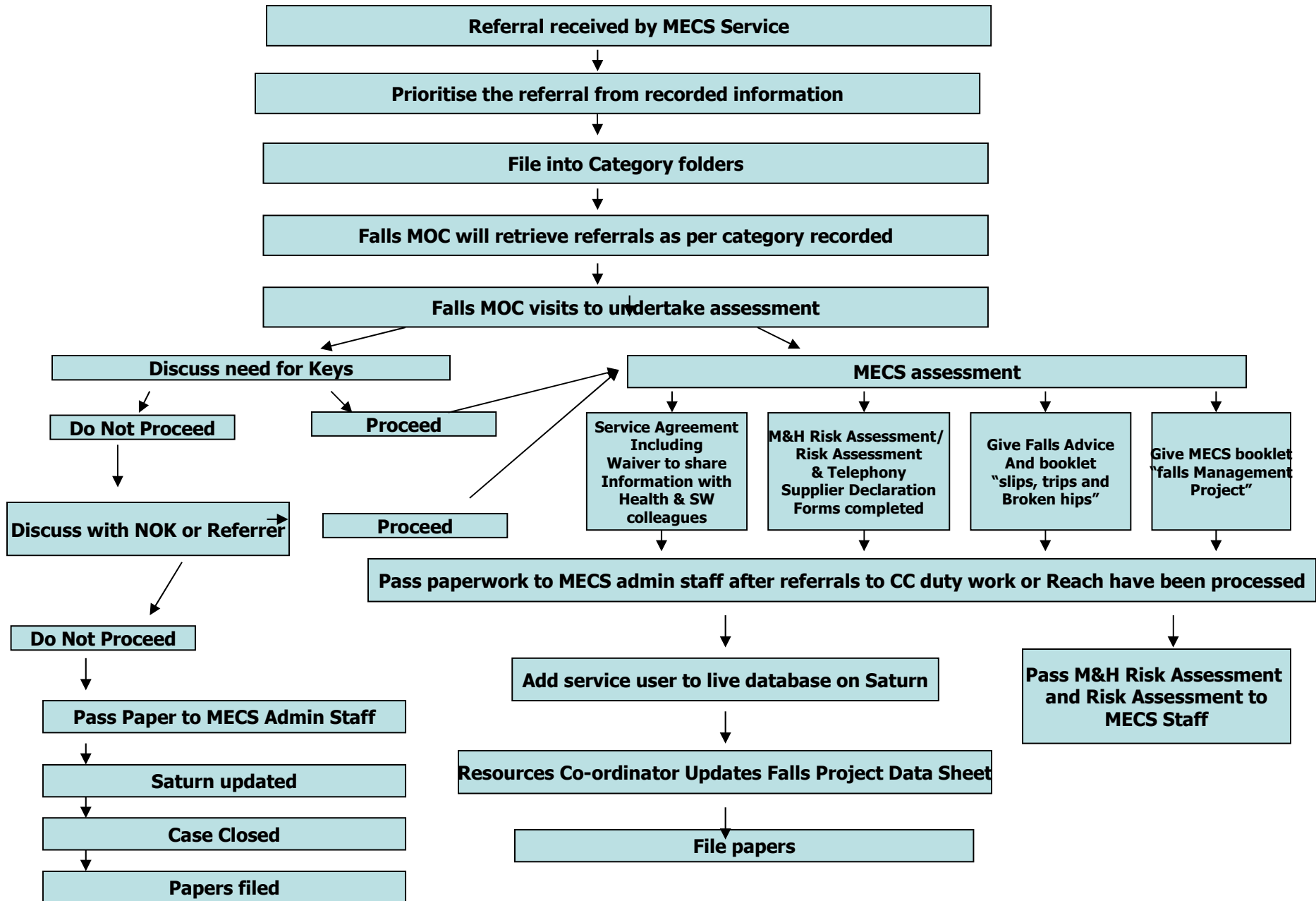
- **Prioritising the assessment of all outstanding referrals as the result of falls**
- **Assessing the individual in their own home for appropriate telecare equipment**
- **Support to individuals with telecare solutions installed to achieve maximum compliance and timeous re-appraisal of technology including planned return support visits**
- **An environmental risk assessment**
- **A specific falls risk assessment**
- **A timed get up and go measurement**
- **A referral-on , where appropriate, to the Community Care Team, REACH or Day Hospital**
- **Provision of Falls Prevention booklets, Simple Solutions catalogues and information about the Handyman and Small Repairs Service**
- **Training other MECS assessors to work in similar ways for the future**

Falkirk Falls Management Flowchart

(Page 1 – MECS Assessment)



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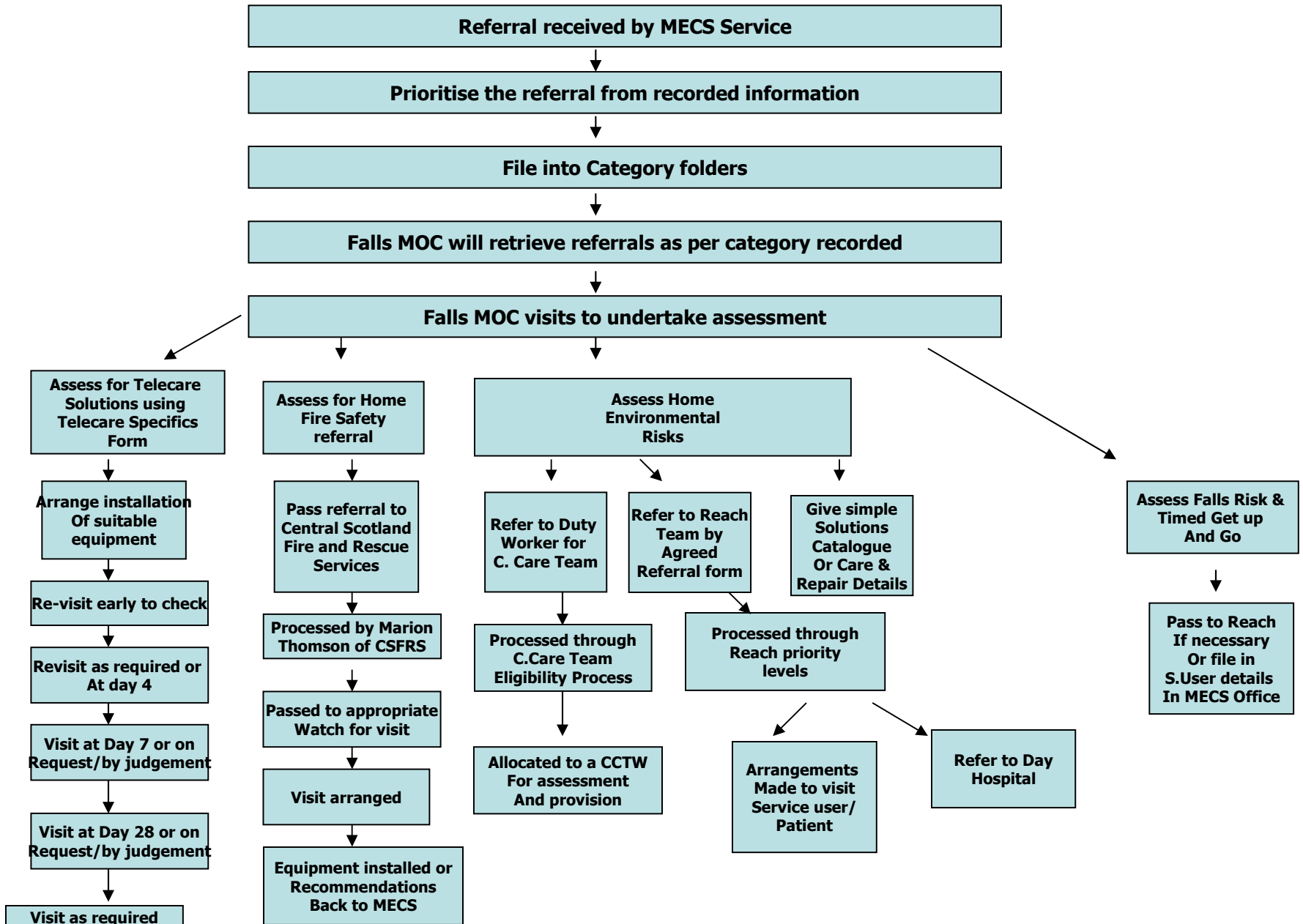


Falkirk Falls Management Flowchart

(Page 2 –Additional Assessments)

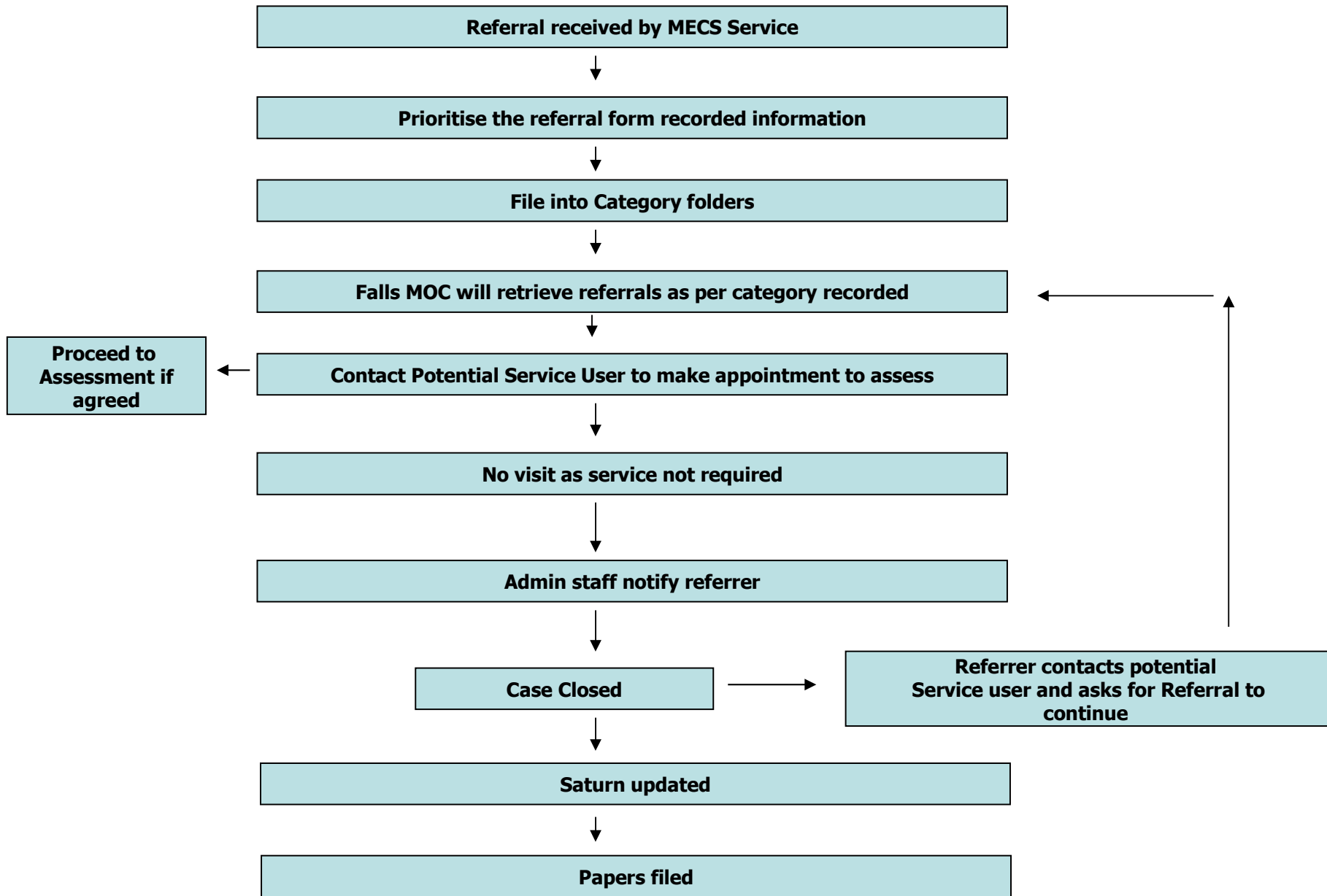


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Falkirk Falls Management Flowchart

(Page 3 – Referral not Progressed)



Emerging Statistics

	July	August		
•	Outstanding Referrals	163	133	
•	Urgent Referrals Received		1	1
•	Initial Assessment Visits Made		31	24
•	Return Visits (First)	4	2	
•	Return Visits (Second)	4	1	
•	Return Visits (Third)	2	1	
•	Return Visits (Four or more)		5	17
•	Frequent Faller Visits	9	4	
•	Referrals to ReACH	6	2	
•	Equipment Installed - Generic		25	20
•	Equipment Installed - Sayphone		4	2
•	Telephone Contact Number Provided	0	0	1
•	Other Telecare Equipment Needs Identified		0	0
•	Service Not Required	2	0	
•	Equipment changed from Generic - Sayphone		2	0
•	Equipment changed from Sayphone - Generic		0	0
•	Referrals to SW Community Care Teams		2	1
•	Simple Solutions Catalogue Given	1	1	2
•	Info on Small Repairs & Handyman Service given		0	0
•	Referral made to Central Scotland Fire & Rescue		22	20
•	Slips, Trips, Booklet given		29	23

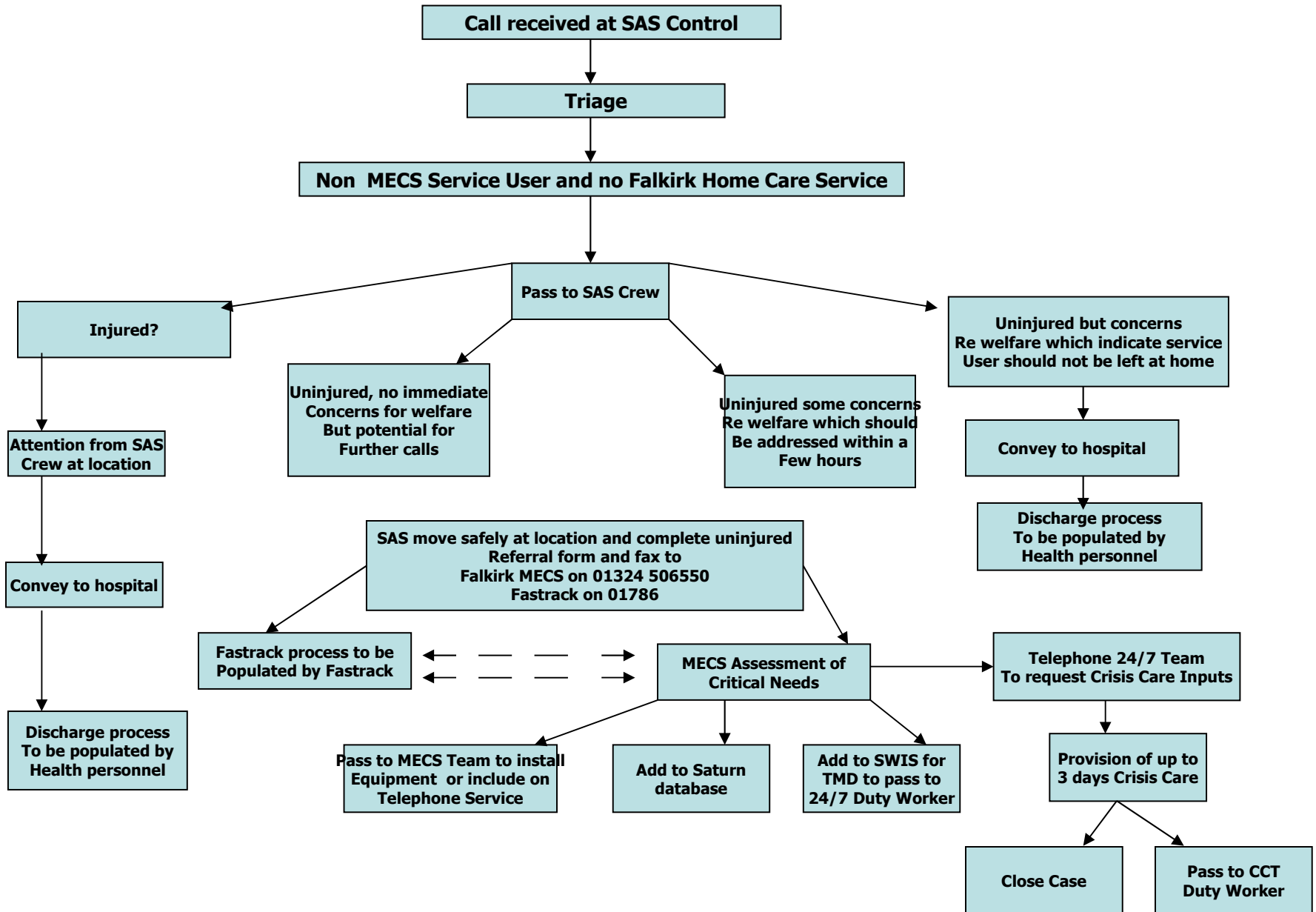
Joint Working on Non-Injured Fallers in Forth Valley

- **Approximately 200 uninjured fallers per month attended by Scottish Ambulance Service but not thereafter transported to hospital as no medical/nursing needs**
- **Some people left at home who might have social care requirements as a direct result of their fall and immediate incapacity.**
- **The potential for these people to become regular fallers/callers to SAS.**
- **The potential for these people not to receive the basic assistance they require at the time and developing longer term care needs as a result.**
- **The potential for admission to hospital for “social” reasons.**
- **No referrals on from SAS for other inputs after their initial response to the faller.**
- **MECS/24/7 Crisis Care Team/Scottish Ambulance Service/NHS Forth Valley Fastrack Team discussions have begun**
- **Difficulty in reaching cross Forth Valley agreements because of 3 different Local Authority referral/assessment processes/emergency service provision**
- **Proposal from Falkirk MECS approved for a trial to be discussed at group meeting on 10th September**

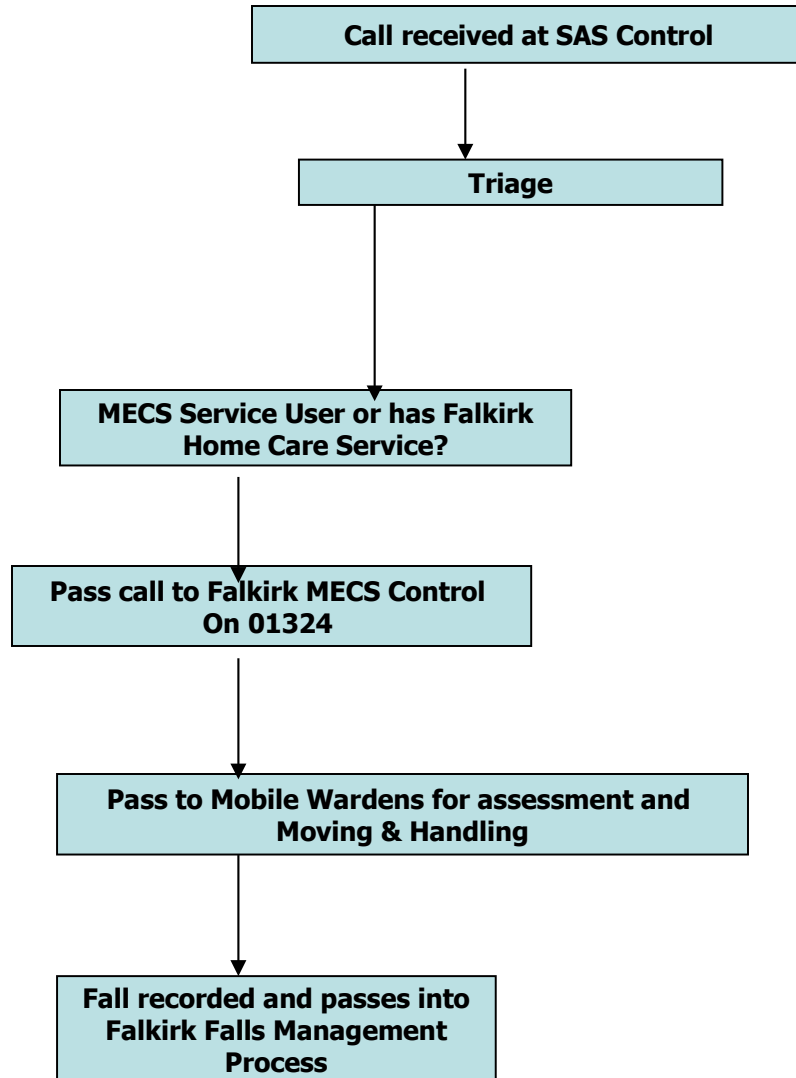
Proposal - Outcomes expected

- **Fallers attended by SAS referred on to MECS and Fastrack through agreed falls screening tool**
- **Fallers referred provided with alarm equipment to call MECS for future assistance and assessed for further telecare needs**
- **Fallers referred included in the Falls Management process at an early stage**
- **Fallers provided with up to 3 days of Crisis Care service through 24/7 Team and longer term care needs assessed within this period.**
- **Reduction in unnecessary future calls for assistance to SAS**
- **Reduction in unnecessary admissions to hospital**
- **Reduction in future social care requirements by Crisis Care inputs aimed at re-enablement**

Pathway for Fallers in Falkirk Area Who Call Scottish Ambulance Service (Page 1 – Service User does not have MECS or Falkirk Home Care Service)



Pathway for Fallers in Falkirk Area Who Call Scottish Ambulance Service (Page 2 – Service User has MECS or Falkirk Home Care Service)





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On completion of this form p
Fastrack on: **01786**

NAME:

ADDRESS: