

Talking Points Learning and Action Group
 Thistle House, Edinburgh
 14:00 – 16:00
 30 September 2010

Attendees

Chris Bruce Emma Miller Winona Samet June Findlater Jim O'Rourke Gordon Dunbar Alex Davidson Kay Eastwood Stan Smith Brian Spence Alison Upton Karen Barrie Allie Cherry Julie Gardner Robert Mackie	Scottish Government JIT Action Group JIT Action Group East Renfrewshire Council Glasgow Council Edinburgh Council; JIT Associate JIT Action Group JIT Associate Scottish Government Stirling Council Scottish Government NHS Lothian VOCAL Lothian Scottish Government
<u>Apologies</u> Caroline Sinclair Margaret Whoriskey Ailsa Cook Tony Homer Sandra Mackay Brian Duffy Dawn McFarlane	Orkney Islands Assistant Director, JIT JIT Action Group JIT Associate North Lanarkshire National Practice Forum Angus

Key points / Actions

1. Chris Bruce welcomed everybody to the meeting, noted the apologies and briefly covered the previous minutes.

1.1 The Reshaping Care Delivery Plan is not yet ready for discussion, but will hopefully be in a position to be looked at by the time of the next Learning and Action Group Meeting and will be distributed by Rob Mackie beforehand for comment.

1.2 Some members had yet to receive their Talking Points Resource Packs, and these shall be distributed shortly.

1.3 Community of Practice, progress has been made to get new facilitators on board so that they can drive forward the CoP and hopefully increase use. Gordon Dunbar is leading this process forward.

2. JIT Action Group – there is the annual JIT Action Group meeting on 14 October in East End Park, Dunfermline which all members are invited to. It is considered beneficial for members. At this one there will be a ‘world café’ where key JIT supported work will be discussed.

JIT Administrative Policies and Procedures

3. There were no questions regarding contracts or administration policy and procedures.

4. Any documents that members would like to be put online, on the JIT website, should be sent to Patrick Hogan in the JIT, patrick.hogan@scotland.gsi.gov.uk.

Partnership Update and Workplan

5. The group went over the workplan in detail, and alterations will be made to the master copy and distributed.

6. There was no time to look over the partnership update, but everyone had supplied updates, and had been sent updated copies of the paper. If anything urgent crops up which people would like added to the update, send them to Rob, robert.mackie@scotland.gsi.gov.uk.

7. All early implementers used their budget differently. It would be great if there was a way of gathering all that information, as the themes would be similar, but single ideas and implementations could differ. Everybody has something to tell, and in East Renfrewshire, Marie Freedman put her views down on tape. It is important to put the information down, the journey is worth telling, no matter where it ends.

New Champions

8. Members suggested new champions; Elspeth Donaldson from NHS Lothian, Alison Stewart, lead nurse in NHS Lothian and Aileen Kenny, clinical lead on Talking Points with the IMPACT Nurses. It was mooted that the role of identifying champions should be one that the Shared Learning and Practice Network takes on.

Updates

9. Updates were shared on ‘Getting Started’ – A paper for Providers, Commissioning, IORN and the RAS, the Shared learning and Practice Network and the Better Together Programme.

9.1 Julie Gardner started off with a brief look at the 'Getting Started' paper for providers, who are increasingly involved with the Talking Points approach. The paper was attached for the meeting.

9.2 Jim O'Rourke then gave an update on commissioning. There was a session on 28 August, and the notes will be put up on the Community of Practice.

9.3 June Findlater gave the group an update on the pilots based on assessment and review for IORN and the RAS in East Renfrewshire and North Lanarkshire. By the next meeting, the pilots should be providing feedback.

9.4 June also gave a brief update on the role and remit of the SL and P Network, which currently is focussed on organising an event for December.

9.5 Karen Barrie provided an update on the mapping exercise on different approaches for person-centred care.

NHS Lothian SDS Pilot and links with Talking Points

10. Allie Cherry was in attendance to give a presentation on the SDS pilot in NHS Lothian. Unfortunately due to problems with equipment, there was no presentation, and instead just provided a verbal update. One of the key drivers was talking points - as without it very little could be done. Allie offered her services to come back and discuss the pilot further at a future meeting.

Talking Points in Care Homes

11. Gordon Dunbar gave a (foreshortened) presentation on the progress with this pilot. There has been a significant change in personnel in the support team, but good progress is being made and a renewed energy will inform the work over the next 6 months (pilot initially designed to conclude March 2011)

Any Other Business

12. It was decided that that due to the volume of information needed to process in these meetings, the length should be extended, and in order to spread some variety, the next meeting will hopefully take place in Glasgow. From 10 til 1.30pm

Date of Next Meeting 1 December 10:00 – 13:00, Room Bell A and B - Atlantic Quay, Glasgow.